

CUSTOMER FAQ · SINGAPORE

SP BILL & FEED-IN TARIFF

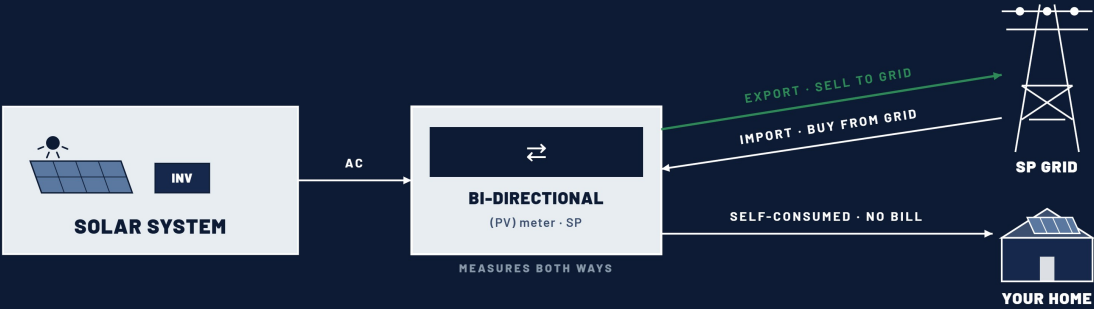
How sell-back works, what the bi-directional meter does, and when credits actually start landing on your bill.

§ A · SCHEMATIC

SINGAPORE RESIDENTIAL

HOW SELL-BACK WORKS

HOW SELL-BACK ACTUALLY WORKS



ASSUMED · CONSUMPTION TARIFF

\$0.2671 /kWh

Reference figure for what SP charges for grid electricity. Q1 2026, before GST. Check your bill for the actual rate.

ASSUMED · SP FEED-IN TARIFF

\$0.2046 /kWh

Reference figure for what SP pays for excess solar exported. Always lower than buy rate. Check SP's quarterly release.

§ B · SEQUENCE

TYPICAL SCHEDULE

FROM INSTALL TO SELL-BACK

01

BI-DIRECTIONAL METER

SP's meter team swaps the existing meter for a bi-directional (PV) meter. Expect a ~5 min shutdown.

02

SP INSPECTION

Held the next working day. FOMO attends. Confirms the system is safe to export to the grid.

03

SELL-BACK STARTS

One working day after inspection passes. Export credits start appearing on your monthly SP bill.

§ C · QUICK ANSWERS

COMMON QUESTIONS

Q1

Why is sell-back lower than my buy rate?

For **SP customers**: the Feed-In Tariff is the consumption tariff **minus the grid charge**, so it's always lower than the import rate. Both move every quarter. If you're on a retailer plan, the retailer sets their own sell-back rate, see Q2.

Q2

I'm on a retailer plan, not SP. Same rates?

No. Retailers (Keppel, Sembcorp, etc.) set their own sell-back. Some customers switch back to SP to take the SP rate. **FOMO can advise**.

Q3

Can I switch on solar before SP inspection?

For self-consumption, yes. **FOMO recommends waiting**. Export before the new meter goes in is not measured.

Q4

Power cut during meter swap?

~15 minutes. 3-phase 150 A and above usually has no shutdown. SP staff will notify when they are about to carry out this change and shut down. To Turn off: Turn off the sub breakers then the main. To Turn back on: Turn on main breaker then the sub.

Q5

Solar App vs SP Bill, which is correct?

The **SP bill**. The monitoring app use a manually-entered tariff, good for trends, not for billing. Refer to the bill for the real figures.

Q6

Can I store excess solar instead of selling it back?

Yes, a **battery storage (ESS)** lets you self-consume at night instead of exporting at the lower FIT. FOMO offers ESS solutions on request.