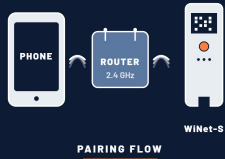


CUSTOMER GUIDE · SUNGROW / ISOLARCLOUD

RECONNECT YOUR INVERTER TO WI-FI

If monitoring stops updating, this is a Wi-Fi connectivity issue. It does **not** affect generation of your solar system. Eight short steps in iSolarCloud, under three minutes.



§ A · BEFORE YOU START

2 MINUTES

QUICK CHECKLIST

01 PHONE ON HOME WI-FI Connect your phone to the same Wi-Fi network you want the inverter to use.	02 ISOLARCLOUD INSTALLED Download 'iSolarCloud' from the App Store or Play Store. Log in with your account.	03 2.4 GHZ NETWORK READY WiNet-S/S2 connects to 2.4 GHz only, not 5 GHz. Know your 2.4 GHz SSID and password before starting.
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§ B · STEP-BY-STEP

SUNGROW · ISOLARCLOUD

EIGHT STEPS IN THE APP

01 HOME OPEN ISOLARCLOUD Launch the iSolarCloud app and log in. You will land on the plant home screen. Tap the Profile tab.	02 PROFILE PROFILE --> MAINTENANCE CENTER Select Maintenance center.	03 WLAN CONFIG OPEN WLAN CONFIGURATION In Maintenance center, tap WLAN Configuration.	04 SCANNER QR SCANNER APPEARS A QR scanner opens automatically. Point it at the WiNet-S dongle.
05 PRESS ONCE PRESS DONGLE BUTTON Press the button on the WiNet-S dongle once.	06 CONFIRM S/N SCAN DONGLE QR Scan the QR code on the WiNet-S dongle. The app reads the S/N and confirms Device Model.	07 2.4 GHZ PICK HOME NETWORK Select your 2.4 GHz home network, tap Continue, then enter the Wi-Fi password.	08 FALLBACK IF IT FAILS Tap WLAN Direct Connection, then press the dongle button 3 times to activate the hotspot. Tap Continue.

§ C · LAST-RESORT RECOVERY

RESET THE WINET-S/S2

HOLD 10 s

If Wi-Fi pairing keeps failing, press and hold the WiNet-S/S2 button for **10 seconds** to reset the dongle, then repeat steps 04–07.

§ D · IMPORTANT TO REMEMBER

- 01 **2.4 GHZ ONLY**
WiNet-S/S2 cannot connect to a 5 GHz network. If your router broadcasts both, pick the 2.4 GHz SSID.
- 02 **NOT AFFECTING GENERATION**
Wi-Fi only affects monitoring. Your system keeps producing energy regardless of connectivity.
- 03 **QR IS ON THE WINET-S**
Scan the QR on the dongle itself, not the inverter body. The S/N starts with B.

§ E · TROUBLESHOOTING

IF SOMETHING GOES WRONG

COMMON QUESTIONS

01 Scan won't work, what do I do? Ensure adequate lighting on the dongle QR sticker and steady the camera ~15 cm away. If the sticker is faded or damaged, tap "T" in the scanner to enter the S/N manually, or contact FOMO Support.	02 My home network is not in the list. iSolarCloud only shows 2.4 GHz networks. If you don't see your SSID, your router may be on 5 GHz only. Enable the 2.4 GHz band in your router settings.
03 It connected, but monitoring is still down. Allow up to 10 minutes after a successful pairing for iSolarCloud to sync. If still offline, hold the WiNet-S button for 10 seconds to reset, then repeat the steps.	04 Pairing keeps failing, what next? Confirm the home network password is correct, the router is near the dongle, and AP isolation / MAC filtering is off . Then use WLAN Direct Connection (step 08) as the fallback.